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SABIT Technology Commercialization How to Establish a Technology Relationship

Overview

- Assumptions
- Overcoming Success Barriers:
 - Establish trust
- First Meeting
- Rotators
- Managing Growth
- Personal Relationships

Assumptions

- Using the talent supply imbalance
 - Communication barriers
 - Trust
 - Not invented here
 - Knowledge gaps
 - Infrastructure gaps
 - Others?

Overcoming Success Barriers

- Establish trust
 - Personal & Institutionalized
- Technical communication first

First Meeting

- Create a "safe" neutral setting
- Prepare
- Set expectations
- Be clear what you want
- Establish a tradition of openness
- "Walk the talk"

Rotators

- Are critical to success
- They
 - Reduce "FUD"
 - Provide clear communication
 - Make deliveries "invisible"
 - Eliminate mistakes before they can happen
 - Provide insight into the partner
 - Find "brain food" projects

Managing Growth

- Success will lead to a need to "control"
- Politely resist, if possible
- Ask why
- Ask how
- Do a detailed cost/benefit analysis

Personal Relationships

- Be prepared to create a "family"
- Pick an "advocate" if possible
- Little ripples turn into big waves
- However, "Business is business!"
- Successful projects can change the world



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